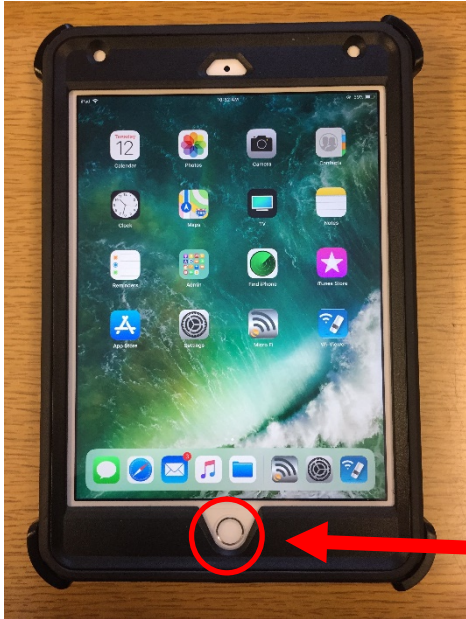


## Microscope and iPad Troubleshooting Guide

If you are having trouble getting the **MICROSCOPE** to connect via wifi to the iPad:

- Make sure you are connected to the correct wifi network. Each microscope has its own network name. Most of the wifi network names correspond to the number on the bottom side of the microscope.
- The microscope wifi password, if needed, is: 12345678
- If the microscope is connected to the wifi but the application (either Wi-Viewer or Micro-Fi) will not display an image, try closing the application and restarting it. To do this:
  - Double tap the home button (the button on the bottom middle of the iPad)



Quickly press this button twice

- This will produce a “zoomed out” view all of the current applications running on the iPad. (The iPad should look something like this image below)



- On the screen showing the “zoomed out” view of the applications, swipe upward on the application you want to close (either Wi-Viewer or Micro-Fi). This should make it disappear upward.



- Once the application has been closed, press the home button once to return to the home screen.



Press this button once

- Open the application again (either Wi-Viewer or Micro-Fi)
- Press the on button in the bottom left hand corner of the application screen

For additional DOTS technology support, see the DOTS FAQ & Technology Troubleshooting web page:  
<https://fyi.uwex.edu/environmentaleducation/programs/technology-programs/dots/faq-troubleshooting/>

If you don't find what you need on our website, you can get in touch with a research naturalist at Upham Woods by calling 608-254-6461. You can also email Marc Nutter at [marc.nutter@ces.uwex.edu](mailto:marc.nutter@ces.uwex.edu).