

Home Alone

How To Call 911 From a Smart Phone

It's best to call 911 from a landline,
but if one isn't available
follow these steps
to call from your mobile phone.

iPhone



iPhone

From the Home screen, tap the **Phone** icon.



iPhone
Tap Keypad.



iPhone
Press 9 1 1



iPhone
Tap the **Call** icon.



iPhone
Calling... wait and don't press anything!



911 Operator

- What's your emergency?
- What is your name?
- What is your address?

iPhone

To hang up, tap the **End** icon.



iPhone END

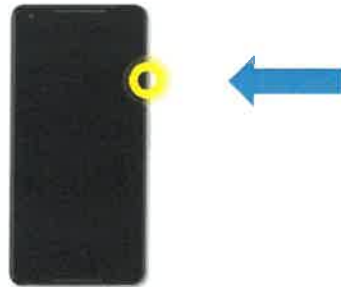


Google Pixel phone



Google Pixel

Press the **Power** button to wake up your phone.



Google Pixel

Swipe up the **Lock** icon to unlock the phone.



Google Pixel

Tap the **Phone** icon.



Google Pixel

Tap the **Keypad** icon.



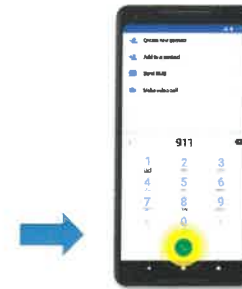
Google Pixel

Enter 911 on the keypad.



Google Pixel

Show your child where the **Call** icon is, but only tap it if there's an emergency.



911 Operator:

- What's your emergency?
- What is your name?
- What is your address?

Samsung Galaxy



Samsung Galaxy

Press the **Power** button to wake up the phone.



Samsung Galaxy

Swipe the screen in any direction to unlock the phone.



Samsung Galaxy
Tap **Phone**.



Samsung Galaxy

Using the keypad, enter 911.



Samsung Galaxy

Show your child where the Call icon is, but don't tap it unless there's an emergency.



911 Operator:

- What's your emergency?
- What is your name?
- What is your address?

Emergency Passcode Options

If your phone has a Passcode Lock,
teach your child the passcode
or show them how to use the Emergency option

As in the following example:

Tap **EMERGENCY**.



Press 9 – 1 – 1



<https://fyi.uwex.edu/homealone>

A screenshot of a website page from the University of Wisconsin Extension. The page title is "How to Report an Emergency". The content includes a sub-heading "Learn It: How to Report an Emergency" and a paragraph: "Have you ever thought about how to report an emergency? Here's your guide to 911 & 988. Do you know what they will ask about you will need to know?" Below the text is a video player showing a person talking on a mobile phone. To the right of the main content is a sidebar with a "LESSONS" section containing a list of links: "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency", "How to Report an Emergency".